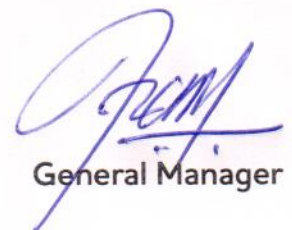


Quality Policy

We at Mercure Dubai Barsha Heights Hotel Suites & Apartments are committed to continually improve our services in order to attain the maximum quality level required by the guests. The main elements of this quality policy are development of high quality services by satisfying our customer requirements, high operational performance as well as the development of our associates.

We are committed to satisfy the current legal and other requirements.

The Quality Management System enhances the continuous improvement and effectiveness of the company and promotes the achievement of the objectives and targets set by the Top Management. This policy is reviewed to ensure that is relevant to and in compliance with the activities of the Company.


General Manager